

**COMPLETE LISTING OF CLAIMS**  
**IN ASCENDING ORDER WITH STATUS INDICATOR**

1-13 . (Canceled)

14. (Original) An office information system comprising:

a communication device linked to a remote terminal via a network for telecommunications between the system and the remote terminal;

an information processing device which produces a reconstructed image when an image transmitted by the remote terminal is received by the communication device via the network;

an output-data processing device which determines whether the reconstructed image output from the information processing device is defective in image quality; and

a message device which supplies, when the reconstructed image is determined as being defective, an error message, indicating that an error occurs in the outputting of the image received at the system, to the communication device, so that the error message is transmitted to the remote terminal via the network.

15. (Original) An office information system comprising:

a communication device linked to a remote terminal via a network for telecommunications between the system and the remote terminal;

a printing device which produces a printed image;

an image-quality evaluation device which produces a result of evaluation of a quality of the printed image every time the printed image is output by the printing device; and

a storage device, coupled to the communication device, which stores the result of evaluation output by the image-quality evaluation device, wherein a latest result of the evaluation that is output by the image-quality evaluation device is stored in the storage device, and said communication device transmits an operational message, indicating the stored latest result of the evaluation, to the remote terminal via the network when an image-quality message request from the remote terminal is received at the communication device.

16. (Original) The office information system according to claim 15, wherein the communication device is linked to a digital network.

17. (Original) The office information system according to claim 15, wherein the communication device is linked to an analog telephone network, and said office information system further comprises:

a voice recognition unit which recognizes a voice signal, sent from the remote terminal via the network, as the image-quality message request; and

a voice synthesis unit which produces a synthesized voice signal indicating the latest result of the evaluation output from the storage device.

18. (Original) An office information system comprising:

a communication device linked to a remote terminal via a network for telecommunications between the system and the remote terminal;

a printing device which prints an image on a copy sheet;

a sheet-quality evaluation device which produces a result of evaluation of a quality of the copy sheet every time the printed image is output by the printing device; and

a storage device, coupled to the communication device, which stores the result of evaluation output by the sheet-quality evaluation device, wherein a latest result of the evaluation that is output by the sheet-quality evaluation device is stored in the storage device, and said communication device transmits an operational message, indicating the stored latest result of the evaluation, to the remote terminal via the network when a sheet-quality message request from the remote terminal is received at the communication device.

19. (Original) The office information system according to claim 18, wherein the communication device is linked to a digital network.

20. (Original) The office information system according to claim 18, wherein the communication device is linked to an analog telephone network, and said office information system further comprises:

a voice recognition device which recognizes a voice signal, sent from the remote terminal via the network, as being the sheet-quality message request; and a voice synthesis device which produces a synthesized voice signal indicating the latest result of the evaluation output from the storage device.

21-26. (Canceled)

27. (Original) An office information system comprising:

an image processing device which prints a processed image, obtained from an original image, on a copy sheet;

a self-diagnosis device which determines whether the printed image on the copy sheet, output from the image processing device, is defective in image quality; and

a voice output device which outputs a synthesized voice when the printed image is determined as being defective, the synthesized voice indicating a result of the determination by the self-diagnosis device.

28. (Original) The office information system according to claim 27, wherein the self-diagnosis device detects whether lack of toner or lack of copy sheets in the image processing device has occurred.

29. (Original) An office information system comprising:

a voice input device which accepts an input voice from a user so as to generate an electrical signal corresponding to the input voice;

a voice recognition device which recognizes the electrical signal, produced by the voice input device, as being an operational command input to the office information system; and

a command execution device which executes an image forming operation on the office information system based on the operational command recognized by the voice recognition device, wherein the voice recognition device is configured to recognize the electrical signal as being an operational command which sets an operating condition change to the image forming operation, the operating condition

change being represented by a difference between a previously-set operating condition and a currently-set operating condition.

30. (Original) The office information system according to claim 29, wherein the voice input device includes a transmitter/receiver unit which receives an input voice from the user so as to generate an electrical signal corresponding to the input voice.
31. (Original) The office information system according to claim 29, wherein the voice recognition device is configured to recognize a plurality of voice segments included in the input voice, as being respective operating conditions of an operational command.
32. (Original) The office information system according to claim 29, further comprising an operating-condition input device which accepts a manually-indicated magnitude on the operating-condition input device as an operating condition change to the image forming operation.
- 33-39. (Canceled)
40. (New) An office information system comprising:
  - a user identifying device configured to authenticate a personal identification by receiving a user ID;
  - an operational history storage device configured to store operational history records for the system corresponding to each of the user ID; and

Application No.: To be assigned

Docket No.: R2184.0065/P065-A

a customizing device configured to generate a customized operational message of the system in accordance with the stored operational history records corresponding to the user ID authenticated by said user identifying device.